

# About our sustainable development policy

## Our vision of sustainable development

The values promoted by Hôtel Château Laurier Québec concern many issues where sustainable development is involved. Respect for our clientele, employees, partners and the environment is always a priority at this Hotel. So is our style of management, which takes all these into consideration when decisions are made. There really is nothing new about our taking a sustainable development approach. It's simply about carrying on a job we've already begun. It means always asking the right questions about what we're doing, and trying to do better. We also hope this approach catches on and positively influences all the people and companies that come within the Hôtel Château Laurier Québec's sphere of influence.

## Our guiding principles and values

- Quality of life and happiness at work
- Transparent, ethical business practices
- A smaller environmental footprint
- Innovation and sound financial dealings
- Promotion of local culture and support for community organizations and social causes

## Policy objectives

- Earn recognition as the best employer through better quality of life for our employees at work
- Enhance client loyalty with an array of consistently leading-edge, environmentally friendly services which earn recognition for our Hotel as the finest "green destination" in Québec City
- Be a dynamic presence in our area by giving preferential treatment to local manufacturers and suppliers and by being socially involved in our community

## General commitments: our hotel will...

- Define the sustainable development principles and practices that are relevant to its mission and make them part of our decision-making and management processes
- Act responsibly and show initiative on sustainable development issues
- Work together with suppliers of goods and services, employees and business partners to achieve our sustainable development objectives

- Introduce a continuous improvement process into our sustainable development practices, with the aim of improving current management practices and ways of working
- Make sure we obtain measurable results — measure the progress we make and distribute this information through our sustainable development committee

## Mandate of our sustainable development (Green) Committee

- Review the different systems of sustainable development assessment. Develop these further and comment on them
- Recommend pursuit of certain sustainable development objectives as part of our Hotel's strategy and encourage innovation
- Play a consulting role on sustainable development issues for the Hotel's other committees
- Perform strategic oversight and suggest ideas for innovative projects with a sustainable development perspective
- Raise people's awareness in connection with the Hotel about the importance of meeting sustainable development objectives and adopting practices that promote this
- Increase awareness, communicate and inform others about positive things done within the hotel
- Organize incentive-building activities (such as contests) aiming at advancing the cause of sustainable development



**This formalized statement of our vision of sustainable development will be ultimately reflected in our Hotel's decision making, and we would be proud to count you among our partners that are also taking steps toward a new way of thinking about development. This is a great project we can all carry forward with the goal of providing future generations with a healthy environment they can live and work in.**